10101 Renner Boulevard Lenexa, KS 66210 ExamOne.com



MEMORANDUM

From: ExamOne and Inovalon Product Execution **RE**: Provider and Member Attestation of Assessment

Effective Date: Immediately

Attention All Nurse Practitioners,

ExamOne and Inovalon are committed to providing our health plan clients and their members with high quality in-home assessment (IHA) services. IHAs are used to generate risk adjustment claims, and are therefore subject to CMS Fraud, Waste and Abuse laws. Inovalon will require all providers to submit a Provider and Patient Attestation of Assessment for each IHA performed. The attestation will serve as one form of confirmation that a face-to-face visit with the member took place.

Inovalon will require ExamOne to immediately suspend all providers suspected of submitting IHA assessments without conducting a face-to-face visit. Pending the outcome of a formal investigation, Inovalon may also require ExamOne to report providers to their state licensing board and other federal regulatory bodies for suspected fraud.

The forms will be mailed to each NP every quarter for their upcoming assessments. If extra copies are needed, please contact Shari Newport at Shari.A.Newport@ExamOne.com The form will also be available in MyOrders for easy downloading and printing.

Requirements

- 1. Providers must sign the attestation
- 2. Obtain the member's countersignature
- Mail the original within 5 business days of the encounter date in the return envelopes also
 provided to each NP. Collecting and mailing all completed forms each Friday for the week
 will meet the requirements so that you can bundle a week's worth in one return mail
 envelope.
- 4. The forms are printed in carbonless triplicates.
 - a. One copy for member
 - b. One copy for NP
 - c. One copy to mail in

Inovalon and ExamOne will be required to maintain a tracking list of all instances where a provider was unable to submit a complete attestation.

If you have any questions or concerns about the Provider and Member Attestation requirement, please contact Sharon Wilkinson, Clinical Manager Quality Assurance at 913-895-2403 or Sharon.X.Wilkinson@QuestDiagnostics.com

Thank you,

Sharon Wilkinson and Inovalon Product Execution Team